| Spring 2010 ESL Course Evaluation Results |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Instructor Name: Suzanne Shaffer | CRN: 33066 |  |  | ESL Course: ENGL 026 |  |  |  |
| scshaffe@hacc.edu | Number of Responses | Average | Strongly Agree <br> (5) | \% Agree <br> (4) | $\begin{aligned} & \% \\ & \text { Neutral } \\ & \text { (3) } \end{aligned}$ | $\begin{gathered} \text { \% } \\ \text { Disaqree } \end{gathered}$ <br> (2) | Strongly Disagree <br> (1) |
| 1. I have learned a lot in this course. | CRN $=6$ | 4.50 | 50.0\% | 50.0\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.00 | 48.6\% | 25.7\% | 11.4\% | 5.7\% | 8.6\% |
|  | All $=369$ | 4.36 | 57.7\% | 30.1\% | 6.2\% | 2.7\% | 2.7\% |
| 2. The instructor appeared to be very interested in teaching this course. | CRN $=6$ | 4.67 | 83.3\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.17 | 62.9\% | 14.3\% | 8.6\% | 5.7\% | 8.6\% |
|  | All $=369$ | 4.49 | 68.6\% | 20.3\% | 6.5\% | 1.1\% | 3.3\% |
| 3. The instructor taught with humor and a high level of energy. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.23 | 60.0\% | 20.0\% | 8.6\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.44 | 64.5\% | 24.4\% | 6.0\% | 2.2\% | 2.2\% |
| 4. I understand much more English as a result of this course. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.23 | 60.0\% | 22.9\% | 2.9\% | 8.6\% | 5.7\% |
|  | All $=369$ | 4.40 | 59.9\% | 29.0\% | 5.7\% | 2.7\% | 2.4\% |
| 5. The instructor clearly explained the course goals. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.17 | 60.0\% | 22.9\% | 2.9\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.45 | 65.0\% | 23.6\% | 6.2\% | 1.9\% | 3.0\% |
| 6. The instructor used course materials in a way that helped me learn English. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.23 | 60.0\% | 17.1\% | 14.3\% | 2.9\% | 5.7\% |
|  | All $=369$ | 4.44 | 63.7\% | 25.5\% | 6.2\% | 1.1\% | 3.0\% |
| 7. Students learned to express their own ideas. | CRN = 6 | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.14 | 57.1\% | 22.9\% | 8.6\% | 2.9\% | 5.7\% |
|  | All $=369$ | 4.43 | 60.7\% | 29.0\% | 5.7\% | 2.2\% | 2.2\% |
| 8. Students learned to ask other students and the instructor questions. | CRN $=6$ | 4.50 | 66.7\% | 16.7\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.14 | 57.1\% | 20.0\% | 11.4\% | 2.9\% | 8.6\% |
|  | All $=369$ | 4.41 | 61.8\% | 27.1\% | 6.0\% | 1.6\% | 2.7\% |
| 9. The instructor showed interest in all students. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.29 | 62.9\% | 20.0\% | 5.7\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.53 | 68.6\% | 23.0\% | 4.1\% | 1.1\% | 3.3\% |
| 10. The instructor helped students with problems both in and out of class. | CRN $=6$ | 5.00 | 100.0\% | 0.0\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.34 | 68.6\% | 8.6\% | 14.3\% | 5.7\% | 2.9\% |
|  | All $=369$ | 4.47 | 65.6\% | 23.3\% | 6.8\% | 1.9\% | 2.2\% |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. | CRN $=6$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.23 | 60.0\% | 20.0\% | 8.6\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.42 | 61.8\% | 27.1\% | 6.0\% | 2.2\% | 2.7\% |
| 12. Exams and quizzes covered material taught in class. | CRN = 6 | 4.67 | 83.3\% | 0.0\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.20 | 54.3\% | 25.7\% | 11.4\% | 2.9\% | 5.7\% |
|  | All $=369$ | 4.50 | 66.7\% | 23.6\% | 5.7\% | 1.6\% | 2.4\% |
| 13. Exams and quizzes were a learning experience. | CRN $=6$ | 4.50 | 66.7\% | 16.7\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.06 | 51.4\% | 20.0\% | 17.1\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.45 | 64.8\% | 24.1\% | 6.2\% | 1.6\% | 3.0\% |
| 14. Homework helped students understand and learn the materials presented in class. | CRN $=6$ | 4.50 | 66.7\% | 16.7\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.11 | 54.3\% | 22.9\% | 14.3\% | 0.0\% | 5.7\% |
|  | All $=369$ | 4.45 | 65.0\% | 24.7\% | 5.1\% | 1.4\% | 3.3\% |
| 15. The course had the right amount of homework. | CRN $=6$ | 4.50 | 66.7\% | 16.7\% | 16.7\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 3.97 | 51.4\% | 20.0\% | 14.3\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.35 | 59.1\% | 27.9\% | 7.3\% | 1.6\% | 2.4\% |
| 16. I am more interested in learning English as a result of this course. | CRN $=6$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=35$ | 4.23 | 57.1\% | 25.7\% | 5.7\% | 5.7\% | 5.7\% |
|  | All $=369$ | 4.43 | 66.4\% | 22.0\% | 5.1\% | 2.4\% | 2.7\% |


| Spring 2010 ESL Course Evaluation Results |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Instructor Name: Suzanne Shaffer | CRN: 33593 |  |  | ESL Course: ENGL 027 |  |  |  |
| scshaffe@hacc.edu | Number of Responses | Average | Strongly Agree (5) | $\begin{gathered} \% \\ \text { Agree } \\ \text { (4) } \end{gathered}$ | $\begin{aligned} & \% \\ & \text { Neutral } \\ & \text { (3) } \end{aligned}$ | \% Disagree <br> (2) | Strongly Disagree <br> (1) |
| 1. I have learned a lot in this course. | CRN = 13 | 4.77 | 84.6\% | 7.7\% | 7.7\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.43 | 66.7\% | 21.3\% | 2.7\% | 6.7\% | 2.7\% |
|  | All $=369$ | 4.36 | 57.7\% | 30.1\% | 6.2\% | 2.7\% | 2.7\% |
| 2. The instructor appeared to be very interested in teaching this course. | CRN $=13$ | 4.77 | 76.9\% | 23.1\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.40 | 65.3\% | 22.7\% | 5.3\% | 0.0\% | 6.7\% |
|  | All $=369$ | 4.49 | 68.6\% | 20.3\% | 6.5\% | 1.1\% | 3.3\% |
| 3. The instructor taught with humor and a high level of energy. | CRN $=13$ | 4.77 | 76.9\% | 23.1\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.33 | 61.3\% | 26.7\% | 2.7\% | 4.0\% | 4.0\% |
|  | All $=369$ | 4.44 | 64.5\% | 24.4\% | 6.0\% | 2.2\% | 2.2\% |
| 4. I understand much more English as a result of this course. | CRN $=13$ | 4.77 | 76.9\% | 23.1\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.33 | 60.0\% | 25.3\% | 6.7\% | 4.0\% | 4.0\% |
|  | All $=369$ | 4.40 | 59.9\% | 29.0\% | 5.7\% | 2.7\% | 2.4\% |
| 5. The instructor clearly explained the course goals. | CRN = 13 | 4.85 | 84.6\% | 15.4\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.37 | 66.7\% | 20.0\% | 4.0\% | 2.7\% | 6.7\% |
|  | All $=369$ | 4.45 | 65.0\% | 23.6\% | 6.2\% | 1.9\% | 3.0\% |
| 6. The instructor used course materials in a way that helped me learn English. | CRN $=13$ | 4.62 | 69.2\% | 23.1\% | 7.7\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.37 | 64.0\% | 24.0\% | 4.0\% | 1.3\% | 6.7\% |
|  | All $=369$ | 4.44 | 63.7\% | 25.5\% | 6.2\% | 1.1\% | 3.0\% |
| 7. Students learned to express their own ideas. | CRN $=13$ | 4.69 | 69.2\% | 30.8\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.31 | 53.3\% | 34.7\% | 4.0\% | 5.3\% | 2.7\% |
|  | All $=369$ | 4.43 | 60.7\% | 29.0\% | 5.7\% | 2.2\% | 2.2\% |
| 8. Students learned to ask other students and the instructor questions. | CRN $=13$ | 4.69 | 69.2\% | 30.8\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.41 | 64.0\% | 25.3\% | 2.7\% | 4.0\% | 4.0\% |
|  | All $=369$ | 4.41 | 61.8\% | 27.1\% | 6.0\% | 1.6\% | 2.7\% |
| 9. The instructor showed interest in all students. | CRN $=13$ | 4.69 | 69.2\% | 30.8\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.36 | 64.0\% | 24.0\% | 4.0\% | 0.0\% | 8.0\% |
|  | All $=369$ | 4.53 | 68.6\% | 23.0\% | 4.1\% | 1.1\% | 3.3\% |
| 10. The instructor helped students with problems both in and out of class. | CRN $=13$ | 4.77 | 76.9\% | 23.1\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.44 | 66.7\% | 22.7\% | 2.7\% | 4.0\% | 4.0\% |
|  | All $=369$ | 4.47 | 65.6\% | 23.3\% | 6.8\% | 1.9\% | 2.2\% |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. | CRN $=13$ | 4.62 | 61.5\% | 38.5\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.28 | 57.3\% | 26.7\% | 8.0\% | 2.7\% | 5.3\% |
|  | All $=369$ | 4.42 | 61.8\% | 27.1\% | 6.0\% | 2.2\% | 2.7\% |
| 12. Exams and quizzes covered material taught in class. | CRN $=13$ | 4.69 | 76.9\% | 15.4\% | 7.7\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.51 | 72.0\% | 17.3\% | 4.0\% | 2.7\% | 4.0\% |
|  | All $=369$ | 4.50 | 66.7\% | 23.6\% | 5.7\% | 1.6\% | 2.4\% |
| 13. Exams and quizzes were a learning experience. | CRN = 13 | 4.77 | 76.9\% | 23.1\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.41 | 68.0\% | 20.0\% | 2.7\% | 4.0\% | 5.3\% |
|  | All $=369$ | 4.45 | 64.8\% | 24.1\% | 6.2\% | 1.6\% | 3.0\% |
| 14. Homework helped students understand and learn the materials presented in class. | CRN $=13$ | 4.62 | 61.5\% | 38.5\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.33 | 65.3\% | 20.0\% | 5.3\% | 2.7\% | 5.3\% |
|  | All $=369$ | 4.45 | 65.0\% | 24.7\% | 5.1\% | 1.4\% | 3.3\% |
| 15. The course had the right amount of homework. | CRN $=13$ | 4.62 | 69.2\% | 23.1\% | 7.7\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.33 | 60.0\% | 26.7\% | 6.7\% | 1.3\% | 4.0\% |
|  | All $=369$ | 4.35 | 59.1\% | 27.9\% | 7.3\% | 1.6\% | 2.4\% |
| 16. I am more interested in learning English as a result of this course. | CRN $=13$ | 4.85 | 84.6\% | 15.4\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=75$ | 4.39 | 72.0\% | 13.3\% | 4.0\% | 4.0\% | 5.3\% |
|  | All $=369$ | 4.43 | 66.4\% | 22.0\% | 5.1\% | 2.4\% | 2.7\% |

## Spring 2010 ESL Course Evaluations

Instructor: Suzanne Shaffer
CRN: 33066 Campus York
Course: ENGL 026
scshaffe@hacc.edu

## Comments

I a very good course. She is very dynamic. I will like to take more classes with her.
the class is excelent but is necesari more tutor for student.

# Spring 2010 ESL Course Evaluations 

Instructor: Suzanne Shaffer CRN: 33593 Campus York Course: ENGL 027

scshaffe@hacc.edu

## Comments

Teacher was very profesional.All time explained english classes very well.Teacher was very polite. Thanks Hacc for has goods Teachers.100\% profesional.
the labe helpe me how I speake with out I filling say rong the labe give me trast by self and give me hand to speak english with the other pepole thinks for susan because she give me hand

THANK YOU MS SUSSANE TO BE A NICE TEACHER .I LEARN ALOT FROM YOU A WILL TAKE THIS WITH ME FOR THE REST OF MY LIFE . NOW I BE MORE CAREFULL AND READ ALOT AND PRACTICES THRU THE SUMMER

She explain me very clearly. I get interesting study with her. I like her. Because when she teaches me, i don't boring. She is very nice and very interesting for her teaches. I like to study with her. I think she has alot skill for teaching us. I feel, i want to study more than before.

The instructor appeared to be very interested in teaching this course. The instructor helped students look at materials and subject matter in a variety of ways.I understand much more English as a result of this course. The instructor appeared to be very interested in teaching this course. The instructor showed interest in all students. The instructor taught with humor and a high level of energy.l am more interested in learning English as a result of this course. both teacher are really good taecher and I want to said thanks you very much.
thanks very much for all your help to us. It was wonderful! I really liked your style for teach. I learned a lot of new things that made me more confident using a language and as a student. Keep going like that teacher and we will have succesful students!
she is very smart,friendly, and help me anytime when I don't understand something ,I want say thak you for the time she spend with me , and for the other student also the web site ,she give me for to study in summer, because is important for me finish this course and te next I want finish in hacc with good grade Thank you for you attention .

She is a great teacher. thanks teacher.

Shi is very good teacher.Thenks

## I like teacher suzane

SHE IS GOOD TEACHER, SHE EXPLAIN GOOD, HER CLASS IS INTERESTED. I LIKE HER CLASS BETTER MUCH.

She is a good teacher and the class is very interesting.
I have no words to tell you just want to say that I loved being your student. God bless you too

