| Fall 2010 ESL Course Evaluation Results |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Instructor Name: Suzanne Shaffer | CRN: 23176 |  |  | ESL Course: ENGL 026 |  |  |  |
| scshaffe@hacc.edu | Number of Responses | Average | Strongly Agree (5) | $\begin{gathered} \% \\ \text { Agree } \\ (4) \end{gathered}$ | $\begin{gathered} \begin{array}{c} \% \\ \text { Neutral } \\ (3) \end{array} \\ \hline \end{gathered}$ | Disagree <br> (2) | Strongly Disagree <br> (1) |
| 1. I have learned a lot in this course. | $\mathrm{CRN}=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.25 | 60.0\% | 28.0\% | 4.0\% | 0.0\% | 1.3\% |
|  | All $=468$ | 4.49 | 63.5\% | 29.3\% | 4.1\% | 0.9\% | 1.1\% |
| 2. The instructor appeared to be very interested in teaching this course. | CRN $=12$ | 4.58 | 58.3\% | 41.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.29 | 66.7\% | 18.7\% | 6.7\% | 0.0\% | 1.3\% |
|  | All $=468$ | 4.54 | 70.5\% | 20.9\% | 5.1\% | 0.9\% | 0.9\% |
| 3. The instructor taught with humor and a high level of energy. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.24 | 62.7\% | 20.0\% | 9.3\% | 1.3\% | 0.0\% |
|  | All $=468$ | 4.43 | 63.0\% | 26.3\% | 6.2\% | 1.7\% | 0.9\% |
| 4. I understand much more English as a result of this course. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.23 | 61.3\% | 22.7\% | 8.0\% | 0.0\% | 1.3\% |
|  | All $=468$ | 4.43 | 59.0\% | 32.3\% | 5.6\% | 0.4\% | 1.1\% |
| 5. The instructor clearly explained the course goals. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.17 | 62.7\% | 20.0\% | 5.3\% | 4.0\% | 0.0\% |
|  | All $=468$ | 4.45 | 63.2\% | 27.1\% | 5.6\% | 1.5\% | 0.4\% |
| 6. The instructor used course materials in a way that helped me learn English. | CRN $=12$ | 4.58 | 58.3\% | 41.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.24 | 57.3\% | 30.7\% | 4.0\% | 1.3\% | 0.0\% |
|  | All $=468$ | 4.45 | 61.5\% | 29.7\% | 5.3\% | 1.1\% | 0.6\% |
| 7. Students learned to express their own ideas. | CRN $=12$ | 4.58 | 58.3\% | 41.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.20 | 57.3\% | 28.0\% | 6.7\% | 0.0\% | 1.3\% |
|  | All $=468$ | 4.35 | 54.7\% | 34.8\% | 6.2\% | 1.5\% | 0.6\% |
| 8. Students learned to ask other students and the instructor questions. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.17 | 57.3\% | 28.0\% | 5.3\% | 1.3\% | 0.0\% |
|  | All $=468$ | 4.34 | 56.0\% | 32.9\% | 6.0\% | 2.1\% | 0.6\% |
| 9. The instructor showed interest in all students. | CRN $=12$ | 4.75 | 75.0\% | 25.0\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.47 | 70.7\% | 18.7\% | 5.3\% | 1.3\% | 0.0\% |
|  | All $=468$ | 4.52 | 64.7\% | 27.4\% | 5.3\% | 1.1\% | 0.4\% |
| 10. The instructor helped students with problems both in and out of class. | CRN $=12$ | 4.58 | 58.3\% | 41.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.37 | 65.3\% | 21.3\% | 6.7\% | 2.7\% | 0.0\% |
|  | All $=468$ | 4.35 | 57.3\% | 30.3\% | 7.3\% | 2.6\% | 0.4\% |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. | CRN $=12$ | 4.58 | 58.3\% | 41.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.43 | 65.3\% | 25.3\% | 4.0\% | 1.3\% | 0.0\% |
|  | All $=468$ | 4.42 | 57.5\% | 32.9\% | 6.6\% | 1.3\% | 0.4\% |
| 12. Exams and quizzes covered material taught in class. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.37 | 65.3\% | 21.3\% | 6.7\% | 2.7\% | 0.0\% |
|  | All $=468$ | 4.54 | 66.2\% | 27.1\% | 3.8\% | 1.1\% | 0.4\% |
| 13. Exams and quizzes were a learning experience. | CRN $=12$ | 4.83 | 83.3\% | 16.7\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.47 | 70.7\% | 20.0\% | 2.7\% | 2.7\% | 0.0\% |
|  | All $=468$ | 4.47 | 61.5\% | 31.6\% | 3.6\% | 0.9\% | 0.6\% |
| 14. Homework helped students understand and learn the materials presented in class. | CRN $=12$ | 4.50 | 50.0\% | 50.0\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.37 | 60.0\% | 29.3\% | 6.7\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.50 | 62.6\% | 30.1\% | 4.9\% | 0.6\% | 0.4\% |
| 15. The course had the right amount of homework. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.41 | 61.3\% | 30.7\% | 4.0\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.40 | 56.4\% | 34.2\% | 5.8\% | 1.7\% | 0.4\% |
| 16. I am more interested in learning English as a result of this course. | CRN $=12$ | 4.67 | 66.7\% | 33.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $026=75$ | 4.47 | 72.0\% | 17.3\% | 5.3\% | 0.0\% | 1.3\% |
|  | All $=468$ | 4.46 | 65.6\% | 25.0\% | 5.1\% | 1.3\% | 0.4\% |


| Fall 2010 ESL Course Evaluation Results |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Instructor Name: Suzanne Shaffer | CRN: 22686 |  |  | ESL Course: ENGL 027 |  |  |  |
| scshaffe@hacc.edu | Number of Responses | Average | Strongly Agree <br> (5) | \% Agree <br> (4) | $\begin{aligned} & \text { \% } \\ & \text { Neutral } \end{aligned}$ (3) | $\begin{gathered} \text { \% } \\ \text { Disaqree } \end{gathered}$ <br> (2) | Strongly Disagree <br> (1) |
| 1. I have learned a lot in this course. | CRN $=11$ | 4.55 | 63.6\% | 27.3\% | 9.1\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.59 | 66.0\% | 29.8\% | 2.1\% | 1.1\% | 1.1\% |
|  | All $=468$ | 4.49 | 63.5\% | 29.3\% | 4.1\% | 0.9\% | 1.1\% |
| 2. The instructor appeared to be very interested in teaching this course. | CRN $=11$ | 4.82 | 81.8\% | 18.2\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.68 | 74.5\% | 22.3\% | 2.1\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.54 | 70.5\% | 20.9\% | 5.1\% | 0.9\% | 0.9\% |
| 3. The instructor taught with humor and a high level of energy. | CRN $=11$ | 4.55 | 54.5\% | 45.5\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.59 | 67.0\% | 28.7\% | 2.1\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.43 | 63.0\% | 26.3\% | 6.2\% | 1.7\% | 0.9\% |
| 4. I understand much more English as a result of this course. | CRN $=11$ | 4.73 | 72.7\% | 27.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.57 | 64.9\% | 31.9\% | 1.1\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.43 | 59.0\% | 32.3\% | 5.6\% | 0.4\% | 1.1\% |
| 5. The instructor clearly explained the course goals. | CRN $=11$ | 4.64 | 72.7\% | 18.2\% | 9.1\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.60 | 70.2\% | 25.5\% | 2.1\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.45 | 63.2\% | 27.1\% | 5.6\% | 1.5\% | 0.4\% |
| 6. The instructor used course materials in a way that helped me learn English. | CRN $=11$ | 4.55 | 63.6\% | 27.3\% | 9.1\% | 0.0\% | 0.0\% |
|  | All 027 = 94 | 4.59 | 68.1\% | 26.6\% | 3.2\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.45 | 61.5\% | 29.7\% | 5.3\% | 1.1\% | 0.6\% |
| 7. Students learned to express their own ideas. | CRN $=11$ | 4.45 | 63.6\% | 27.3\% | 0.0\% | 9.1\% | 0.0\% |
|  | All $027=94$ | 4.41 | 55.3\% | 38.3\% | 3.2\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.35 | 54.7\% | 34.8\% | 6.2\% | 1.5\% | 0.6\% |
| 8. Students learned to ask other students and the instructor questions. | CRN $=11$ | 4.82 | 81.8\% | 18.2\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.41 | 63.8\% | 24.5\% | 5.3\% | 4.3\% | 0.0\% |
|  | All $=468$ | 4.34 | 56.0\% | 32.9\% | 6.0\% | 2.1\% | 0.6\% |
| 9. The instructor showed interest in all students. | CRN $=11$ | 4.27 | 63.6\% | 27.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.56 | 68.1\% | 27.7\% | 1.1\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.52 | 64.7\% | 27.4\% | 5.3\% | 1.1\% | 0.4\% |
| 10. The instructor helped students with problems both in and out of class. | CRN $=11$ | 3.64 | 45.5\% | 27.3\% | 9.1\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.27 | 56.4\% | 29.8\% | 6.4\% | 3.2\% | 0.0\% |
|  | All $=468$ | 4.35 | 57.3\% | 30.3\% | 7.3\% | 2.6\% | 0.4\% |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. | CRN $=11$ | 4.09 | 63.6\% | 18.2\% | 0.0\% | 9.1\% | 0.0\% |
|  | All $027=94$ | 4.43 | 57.4\% | 35.1\% | 4.3\% | 1.1\% | 0.0\% |
|  | All $=468$ | 4.42 | 57.5\% | 32.9\% | 6.6\% | 1.3\% | 0.4\% |
| 12. Exams and quizzes covered material taught in class. | CRN $=11$ | 4.27 | 63.6\% | 27.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.60 | 69.1\% | 27.7\% | 1.1\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.54 | 66.2\% | 27.1\% | 3.8\% | 1.1\% | 0.4\% |
| 13. Exams and quizzes were a learning experience. | CRN $=11$ | 4.18 | 63.6\% | 18.2\% | 9.1\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.45 | 60.6\% | 33.0\% | 3.2\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.47 | 61.5\% | 31.6\% | 3.6\% | 0.9\% | 0.6\% |
| 14. Homework helped students understand and learn the materials presented in class. | CRN $=11$ | 4.27 | 63.6\% | 27.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.62 | 71.3\% | 25.5\% | 1.1\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.50 | 62.6\% | 30.1\% | 4.9\% | 0.6\% | 0.4\% |
| 15. The course had the right amount of homework. | CRN $=11$ | 4.27 | 63.6\% | 27.3\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.45 | 56.4\% | 38.3\% | 3.2\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.40 | 56.4\% | 34.2\% | 5.8\% | 1.7\% | 0.4\% |
| 16. I am more interested in learning English as a result of this course. | CRN $=11$ | 4.36 | 72.7\% | 18.2\% | 0.0\% | 0.0\% | 0.0\% |
|  | All $027=94$ | 4.49 | 71.3\% | 22.3\% | 1.1\% | 0.0\% | 0.0\% |
|  | All $=468$ | 4.46 | 65.6\% | 25.0\% | 5.1\% | 1.3\% | 0.4\% |

## Fall 2010 ESL Course Evaluations

Instructor: Suzanne Shaffer

scshaffe@hacc.edu

## Comments

she is really good
I would like her teach me in grammar.
Suzanne you are nice person, thaks for you time. GOOD BLESS YOU
Suzanne you are a good person and very special.
the way you teach the class was very interesting and i love to learn everything you explain. I hope that all of my future teachers will be just like you.
I apreciate everything i learned in your clas, thanks for everything...
GOOD BLESS
very good teacher learned something i am happy with this class
I am very enjoy with my English.
The teacher use a very good metodologic and she have a clear idea that she want we take and learn. She work with objetive, feeback and in process.. so thanks so much.

## Fall 2010 ESL Course Evaluations

Instructor: Suzanne Shaffer

## Comments

very, very nice.
Thanks for your help ur a great teacher..
Thank you for help me, I hope to see you de next semestre on 028.....
YOU ARE THE BEST TEACHER, I AM GLAD TO LEARN ENGLISH WITH YOU....

