| Spring 2011 ESL Course Evaluation Results   |                           |         |                               |                   |                     |                      |                                  |  |  |  |  |
|---|---------------------------|---------|-------------------------------|-------------------|---------------------|----------------------|----------------------------------|--|--|--|--|
| Instructor Name: Suzanne Shaffer  | CRN                       | : 32600 |                               | ES                | L Cours             | se: ENGL             | 026                              |  |  |  |  |
| scshaffe@hacc.edu   | Number of<br>Responses    | Average | %<br>Strongly<br>Agree<br>(5) | %<br>Agree<br>(4) | %<br>Neutral<br>(3) | %<br>Disagree<br>(2) | %<br>Strongly<br>Disagree<br>(1) |  |  |  |  |
| 1. I have learned a lot in this course.   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.56    | 61.4%                         | 34.3%             | 2.9%                | 1.4%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.54    | 62.4%                         | 31.9%             | 3.9%                | 1.3%                 | 0.5%                             |  |  |  |  |
| 2. The instructor appeared to be very interested in teaching this course.                     | CRN = 8                   | 4.75    | 75.0%                         | 25.0%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.44    | 51.4%                         | 44.3%             | 2.9%                | 0.0%                 | 1.4%                             |  |  |  |  |
|   | All = 386                 | 4.53    | 63.0%                         | 30.3%             | 4.9%                | 0.8%                 | 0.8%                             |  |  |  |  |
| 3. The instructor taught with humor and a high level of energy.                               | CRN = 8                   | 4.75    | 75.0%                         | 25.0%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.44    | 55.7%                         | 37.1%             | 4.3%                | 1.4%                 | 1.4%                             |  |  |  |  |
|   | AII = 386                 | 4.48    | 60.6%                         | 30.6%             | 6.5%                | 1.0%                 | 1.0%                             |  |  |  |  |
|   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 4. I understand much more English as a result of this course.                                 | All 026 = 70              | 4.53    | 57.1%                         | 40.0%             | 1.4%                | 1.4%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.50    | 58.8%                         | 33.9%             | 6.2%                | 0.8%                 | 0.3%                             |  |  |  |  |
| , , , , ,   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 5. The instructor clearly explained the course goals.   | All 026 = 70              | 4.50    | 55.7%                         | 38.6%             | 5.7%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | AII = 386                 | 4.52    | 63.7%                         | 27.7%             | 6.0%                | 1.8%                 | 0.5%                             |  |  |  |  |
|   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 6. The instructor used course materials in  | All 026 = 70              | 4.46    | 51.4%                         | 45.7%             | 1.4%                | 0.0%                 | 1.4%                             |  |  |  |  |
| a way that helped me learn English.   | All = 386                 | 4.52    | 60.4%                         | 33.7%             | 3.9%                | 1.3%                 | 0.8%                             |  |  |  |  |
|   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 7. Students learned to express their own ideas.   | All $026 = 70$            | 4.30    | 48.6%                         | 37.1%             | 12.9%               | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.42    | 56.0%                         | 34.5%             | 7.0%                | 1.3%                 | 0.5%                             |  |  |  |  |
| 8. Students learned to ask other students and the instructor questions.                       | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All $026 = 70$            | 4.44    | 54.3%                         | 38.6%             | 4.3%                | 2.9%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.44    | 56.0%                         | 35.5%             | 6.5%                | 1.0%                 | 0.5%                             |  |  |  |  |
|   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 9. The instructor showed interest in all  | $AII \ 026 = 70$          | 4.54    | 58.6%                         | 37.1%             | 4.3%                | 0.0%                 | 0.0%                             |  |  |  |  |
| students.   | All = 386                 | 4.56    | 62.4%                         | 31.6%             | 5.4%                | 0.3%                 | 0.3%                             |  |  |  |  |
|   | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| 10. The instructor helped students with   |                           | 4.00    | 40.0%                         | 45.7%             | 10.0%               | 2.9%                 | 1.4%                             |  |  |  |  |
| problems both in and out of class.  | All 026 = 70<br>All = 386 | 4.42    | 55.7%                         | 33.4%             | 8.5%                | 1.6%                 | 0.8%                             |  |  |  |  |
| 44 <del>-</del> 1 · · · · · · · · · · · · · · · · · · ·                                       | CRN = 8                   |         |                               |                   |                     |                      |                                  |  |  |  |  |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. |                           | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.29    | <i>48.6%</i><br>57.0%         | 38.6%             | 10.0%               | 0.0%                 | 1.4%                             |  |  |  |  |
|   | All = 386                 | 4.45    |                               | 34.7%             | 6.2%                | 1.0%                 | 0.8%                             |  |  |  |  |
| 12. Exams and quizzes covered material taught in class.                                       | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | $AII \ 026 = 70$          | 4.47    | 54.3%                         | 42.9%             | 1.4%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.51    | 61.7%                         | 31.6%             | 4.1%                | 1.3%                 | 0.8%                             |  |  |  |  |
| 13. Exams and quizzes were a learning experience.   | CRN = 8                   | 4.38    | 87.5%                         | 0.0%              | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.44    | 57.1%                         | 34.3%             | 7.1%                | 0.0%                 | 0.0%                             |  |  |  |  |
| •   | All = 386                 | 4.46    | 61.1%                         | 30.6%             | 5.4%                | 0.8%                 | 0.5%                             |  |  |  |  |
| 14. Homework helped students  | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| understand and learn the materials presented in class.  | All 026 = 70              | 4.57    | 65.7%                         | 30.0%             | 2.9%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.55    | 64.0%                         | 29.3%             | 5.7%                | 0.0%                 | 0.5%                             |  |  |  |  |
| 15. The course had the right amount of homework.  | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All 026 = 70              | 4.43    | 48.6%                         | 45.7%             | 5.7%                | 0.0%                 | 0.0%                             |  |  |  |  |
|   | All = 386                 | 4.47    | 56.2%                         | 37.3%             | 4.9%                | 0.8%                 | 0.8%                             |  |  |  |  |
| 16. I am more interested in learning  | CRN = 8                   | 4.88    | 87.5%                         | 12.5%             | 0.0%                | 0.0%                 | 0.0%                             |  |  |  |  |
| English as a result of this course.   | All $026 = 70$            | 4.60    | 70.0%                         | 25.7%             | 1.4%                | 0.0%                 | 2.9%                             |  |  |  |  |
| Zinginori do a rocali or tino ocurso.   | All = 386                 | 4.52    | 68.1%                         | 22.8%             | 5.7%                | 1.0%                 | 1.3%                             |  |  |  |  |

|   | 011 ESL Course Evaluation Ro<br>CRN: 32964 |          |                          |                   | 027                 |                      |                             |
|---|--|----------|--------------------------|-------------------|---------------------|----------------------|-----------------------------|
| Instructor Name: Suzanne Shaffer  | CKI  | N. 32904 | %                        |                   | U Cours             | se: ENGL             | - UZ <i>I</i> %             |
| scshaffe@hacc.edu   | Number of<br>Responses                     | Average  | Strongly<br>Agree<br>(5) | %<br>Agree<br>(4) | %<br>Neutral<br>(3) | %<br>Disagree<br>(2) | Strongly<br>Disagree<br>(1) |
| 1. I have learned a lot in this course.   | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.53     | 56.0%                    | 41.3%             | 2.7%                | 0.0%                 | 0.0%                        |
|   | AII = 386                                  | 4.54     | 62.4%                    | 31.9%             | 3.9%                | 1.3%                 | 0.5%                        |
| 2. The instructor appeared to be very interested in teaching this course.                     | CRN = 14                                   | 4.86     | 85.7%                    | 14.3%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.48     | 57.3%                    | 37.3%             | 4.0%                | 0.0%                 | 0.0%                        |
|   | All = 386                                  | 4.53     | 63.0%                    | 30.3%             | 4.9%                | 0.8%                 | 0.8%                        |
| 3. The instructor taught with humor and a high level of energy.                               | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.41     | 54.7%                    | 36.0%             | 8.0%                | 0.0%                 | 0.0%                        |
|   | AII = 386                                  | 4.48     | 60.6%                    | 30.6%             | 6.5%                | 1.0%                 | 1.0%                        |
| 4. I understand much more English as a result of this course.                                 | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.45     | 52.0%                    | 41.3%             | 6.7%                | 0.0%                 | 0.0%                        |
|   | AII = 386                                  | 4.50     | 58.8%                    | 33.9%             | 6.2%                | 0.8%                 | 0.3%                        |
| 5. The instructor clearly explained the   | CRN = 14                                   | 4.86     | 85.7%                    | 14.3%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.37     | 53.3%                    | 34.7%             | 8.0%                | 4.0%                 | 0.0%                        |
| course goals.   | All = 386                                  | 4.52     | 63.7%                    | 27.7%             | 6.0%                | 1.8%                 | 0.5%                        |
| C. The instructor wood source metarials is  | CRN = 14                                   | 4.86     | 85.7%                    | 14.3%             | 0.0%                | 0.0%                 | 0.0%                        |
| 6. The instructor used course materials in  | $AII\ 027 = 75$                            | 4.48     | 57.3%                    | 37.3%             | 1.3%                | 4.0%                 | 0.0%                        |
| a way that helped me learn English.   | All = 386                                  | 4.52     | 60.4%                    | 33.7%             | 3.9%                | 1.3%                 | 0.8%                        |
| 7 Charles to leave add to common their com-   | CRN = 14                                   | 4.71     | 71.4%                    | 28.6%             | 0.0%                | 0.0%                 | 0.0%                        |
| 7. Students learned to express their own ideas.   | All $027 = 75$                             | 4.35     | 49.3%                    | 42.7%             | 4.0%                | 2.7%                 | 0.0%                        |
|   | AII = 386                                  | 4.42     | 56.0%                    | 34.5%             | 7.0%                | 1.3%                 | 0.5%                        |
| 8. Students learned to ask other students and the instructor questions.                       | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.47     | 50.7%                    | 45.3%             | 4.0%                | 0.0%                 | 0.0%                        |
|   | All = 386                                  | 4.44     | 56.0%                    | 35.5%             | 6.5%                | 1.0%                 | 0.5%                        |
| 9. The instructor showed interest in all students.  | CRN = 14                                   | 4.71     | 71.4%                    | 28.6%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.53     | 57.3%                    | 38.7%             | 4.0%                | 0.0%                 | 0.0%                        |
|   | All = 386                                  | 4.56     | 62.4%                    | 31.6%             | 5.4%                | 0.3%                 | 0.3%                        |
| 10. The instructor helped students with problems both in and out of class.                    | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.44     | 53.3%                    | 37.3%             | 9.3%                | 0.0%                 | 0.0%                        |
|   | AII = 386                                  | 4.42     | 55.7%                    | 33.4%             | 8.5%                | 1.6%                 | 0.8%                        |
| 11. The instructor helped students look at materials and subject matter in a variety of ways. | CRN = 14                                   | 4.86     | 85.7%                    | 14.3%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.45     | 52.0%                    | 42.7%             | 4.0%                | 1.3%                 | 0.0%                        |
|   | All = 386                                  | 4.45     | 57.0%                    | 34.7%             | 6.2%                | 1.0%                 | 0.8%                        |
| 12. Exams and quizzes covered material taught in class.                                       | CRN = 14                                   | 4.71     | 71.4%                    | 28.6%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.45     | 52.0%                    | 42.7%             | 4.0%                | 1.3%                 | 0.0%                        |
|   | AII = 386                                  | 4.51     | 61.7%                    | 31.6%             | 4.1%                | 1.3%                 | 0.8%                        |
| 13. Exams and quizzes were a learning experience.   | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.41     | 56.0%                    | 38.7%             | 1.3%                | 1.3%                 | 0.0%                        |
|   | All = 386                                  | 4.46     | 61.1%                    | 30.6%             | 5.4%                | 0.8%                 | 0.5%                        |
| 14. Homework helped students  | CRN = 14                                   | 4.64     | 64.3%                    | 35.7%             | 0.0%                | 0.0%                 | 0.0%                        |
| understand and learn the materials presented in class.  | All $027 = 75$                             | 4.51     | 56.0%                    | 38.7%             | 5.3%                | 0.0%                 | 0.0%                        |
|   | AII = 386                                  | 4.55     | 64.0%                    | 29.3%             | 5.7%                | 0.0%                 | 0.5%                        |
| 15. The course had the right amount of homework.  | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
|   | All $027 = 75$                             | 4.44     | 52.0%                    | 42.7%             | 4.0%                | 0.0%                 | 1.3%                        |
|   | All = 386                                  | 4.47     | 56.2%                    | 37.3%             | 4.9%                | 0.8%                 | 0.8%                        |
| 40 Lama magna interpretad in terretar   | CRN = 14                                   | 4.79     | 78.6%                    | 21.4%             | 0.0%                | 0.0%                 | 0.0%                        |
| 16. I am more interested in learning English as a result of this course.                      | All $027 = 75$                             | 4.45     | 60.0%                    | 30.7%             | 6.7%                | 1.3%                 | 0.0%                        |
| English as a result of this course.   | All = 386                                  | 4.52     | 68.1%                    | 22.8%             | 5.7%                | 1.0%                 | 1.3%                        |
|   |  |          |                          |                   |                     |                      |                             |

## Spring 2011 ESL Course Evaluations

Instructor: Suzanne Shaffer CRN: 32600 Campus York Course: ENGL 026

scshaffe@hacc.edu

## **Comments**

SHE IS A GOOD AND WONDERFUL TEACHER. GOOD JOB WITH STUDENTS.

I liked the theacher because she was for attention about students, every time. She talked english every time and helps students speaks.

I liked the home work, helped my study and my listen.

I am satisfact about my course.

Thanks

im relly hapy becuse naw i can speking english very well and i m cheng my jab to other best and nice jab that's becuse im lernned alat english grammer and speking and conversation thats relly cool and the techer's is very helpfull and nice i like my class at hacc coumpas esl

the course was very good like me

she is nice and wonderful teacher....

## Spring 2011 ESL Course Evaluations

Instructor: Suzanne Shaffer CRN: 32964 Campus York Course: ENGL 027

scshaffe@hacc.edu

## **Comments**

well i love this class because the teacher is really a good person and all class was clear and understable for me....

Im happy with the result of my class, and I love the form of the teacher give the class..... thanks!!

I LOVE THIS CLASS I WILL LIKE ALL ESL CLASES BE LIKE THIS ONE. THE OMLY THING THAT IM DONT LIKE IS THE POEM BUT FOR THE REST I LOVE IT. THANK YOU TEACHER.

i love this class, the teacher is a GOOD theacher....:)

exelen teacher she is very nice, she work good in the clases she is good person thak for your time

THANKS FOR EVERYTHING. I'M ENJOYED YOUR CLASS. GOD BLESS YOU!

is a good teacher..excelent